

Last Updated: Jan 10, 2024

This Privacy Policy describes the collection, use, and disclosure of your personal data when you use our services, and informs you of your privacy rights and how the law protects you.

We use your personal data to provide and improve our services. By using our services, you agree to the collection and use of information in accordance with this Privacy Policy.

## Interpretation and Definitions

### Interpretation

Words with capitalized initials have meanings defined in the following conditions. The following definitions apply regardless of whether the words appear in singular or plural form.

### Definitions

For the purposes of this Privacy Policy:

- **Account:** A unique account created for you to access our service or parts of it.
- **Affiliate:** An entity that controls, is controlled by, or is under common control with a party. "Control" means ownership of 50% or more of the shares, equity interest, or other securities entitled to vote for the election of directors or other managing authorities.
- **Company** (referred to as "the Company", "We", "Us", or "Our"): **Royal Tiara Real Estate Brokers LLC**, located at **Bay Square, Building 1, Office 201, Business Bay, U.A.E.**
- **Cookies:** Small files placed on your computer, mobile device, or any other device by a website to store details about your browsing history.
- **Country:** United Arab Emirates.
- **Device:** Any device that can access the service, such as a computer, smartphone, or tablet.
- **Personal Data:** Any information that relates to an identified or identifiable individual.
- **Service:** Refers to the website or services provided by **Royal Tiara Real Estate Brokers LLC**.
- **Service Provider:** Any person or company that processes data on behalf of the Company, such as third-party companies or individuals employed to facilitate the Service, analyze its usage, or provide related services.
- **Usage Data:** Data collected automatically during the use of the service, including data generated by the infrastructure of the service itself.
- **Website:** Refers to **Royal Tiara Real Estate Brokers LLC**, accessible at [www.royaltiararealestate.com](http://www.royaltiararealestate.com).
- **You:** The individual accessing or using the Service or the legal entity on behalf of which that individual is using the Service.

## Collecting and Using Your Personal Data

### Types of Data Collected



+971 44 256 6644  
+971 58 561 7711



info@royaltiararealestate.com  
www.royaltiararealestate.com



Bay Square Building 1, Office 201  
Dubai, United Arab Emirates



### Personal Data

While using our service, we may request certain personally identifiable information that can be used to contact or identify you. This may include, but is not limited to:

- Email Address
- First Name and Last Name
- Phone Number
- Usage Data

### Usage Data

Usage Data is collected automatically when you use our service. This may include information such as:

- Your device's IP address
- Browser type and version
- Pages visited on our service
- Time and date of your visit
- Time spent on those pages
- Device identifiers
- Other diagnostic data

When accessing the service via mobile, we may also collect:

- Type of mobile device
- Mobile device unique ID
- Mobile operating system
- Mobile browser type
- Other device-specific data

We also collect information your browser sends automatically whenever you visit our service or access it via a mobile device.

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### Tracking Technologies and Cookies

We use cookies and similar tracking technologies to monitor activity on our service and store certain information. These technologies may include:

- **Cookies:** Small files placed on your device. You can set your browser to refuse all cookies or notify you when a cookie is sent. However, not accepting cookies may limit your use of some parts of our service.
- **Web Beacons:** Small electronic files embedded in our service or emails to count users or track email open rates.

Cookies can be **Persistent** (remain on your device until deleted) or **Session** (deleted when you close your browser).

We use both types for the following purposes:

- **Necessary/Essential Cookies:** Required for providing services through the website and enabling certain features.



- **Cookies Policy/Notice Acceptance Cookies:** Persistent cookies used to remember if you have accepted our cookie policy.
- **Functionality Cookies:** Used to remember your preferences (e.g., login details, language preference) for a personalized experience.

For more details, please see our **Cookies Policy** section.

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### Use of Your Personal Data

We may use your personal data for the following purposes:

- To provide and maintain our service
  - To manage your account
  - To contact you with updates or information regarding our service
  - To send promotional offers and updates on services/products you may be interested in
  - To manage your requests or inquiries
  - For business transfers (in the event of a merger, acquisition, etc.)
  - For data analysis and service improvement
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### Sharing Your Personal Data

We may share your personal data in the following situations:

- **With Service Providers:** Third-party companies or individuals to assist in the service's operation.
  - **For Business Transfers:** If we undergo a merger or sale of assets, personal data may be transferred as part of the transaction.
  - **With Affiliates:** Sharing with parent companies, subsidiaries, or joint venture partners who adhere to this Privacy Policy.
  - **With Business Partners:** To offer promotions, products, or services.
  - **With Other Users:** When sharing personal information or interacting publicly within the service.
  - **With Your Consent:** If you explicitly agree to share your personal information.
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### Retention of Your Personal Data

We will retain your personal data only for as long as necessary to fulfill the purposes outlined in this Privacy Policy, and to comply with legal obligations.

Usage data is generally retained for a shorter time unless used to enhance security or improve the service. In some cases, we are legally required to retain certain data for longer periods.

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### Transfer of Your Personal Data



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Your information may be processed and stored in locations outside of your jurisdiction. By using our services and submitting personal data, you consent to this transfer.

We take necessary steps to ensure that your data is processed securely and in compliance with this Privacy Policy.

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### Delete Your Personal Data

You have the right to request the deletion of your personal data. You can manage this through your account settings or contact us directly to request access to, correction, or deletion of your data.

Please note that we may need to retain some data for legal obligations or lawful purposes.

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### Disclosure of Your Personal Data

We may disclose your personal data in the following circumstances:

- **Business Transactions:** During a merger, acquisition, or sale of assets.
  - **Law Enforcement:** If required by law or to comply with valid requests by public authorities (e.g., a court order).
  - **Other Legal Requirements:** To protect the company's rights, comply with legal obligations, prevent wrongdoing, or protect user safety.
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### Security of Your Personal Data

We take reasonable steps to secure your personal data but cannot guarantee absolute security. While we use commercially acceptable measures to protect your data, no method of electronic transmission or storage is fully secure.

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### Children's Privacy

Our services are not intended for children under 13. We do not knowingly collect personal data from children under 13. If we become aware of such data collection, we will take steps to remove it.

If required by law, parental consent will be sought before collecting data from minors.

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### Links to Other Websites

Our service may contain links to third-party websites. We are not responsible for their content or privacy practices. We recommend reviewing the privacy policy of any third-party sites you visit.

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### **Changes to this Privacy Policy**

We may update our Privacy Policy from time to time. We will notify you of any changes by posting the updated policy on this page and updating the "Last updated" date.

Please periodically review this page for updates. Changes take effect once they are posted.

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### **Contact Us**

If you have any questions about this Privacy Policy, please contact us:

- By email: [info@royaltiararealestate.com](mailto:info@royaltiararealestate.com)
- By visiting our website: [www.royaltiararealestate.com](http://www.royaltiararealestate.com)
- By phone: +97144 256 6644
- By mail: **Royal Tiara Real Estate Brokers LLC, Bay Square, Building 1, Office 201, Business Bay, U.A.E.**

